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UTILITY
SERIAL
NUMBER

PATENT DATE

PATENT
NUMBER

SERIAL NUMBER
08/928,861

FILING DATE
09/12/97

CLASS
379

SUBCLASS
08

GROUP ART UNIT
89482645

EXAMINER
1000000

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CONTINUING DATA***

VERIFIED

THIS APPLN IS A CIP OF 08/833,340 04/04/97
AND A CIP OF 08/869,815 06/05/97
WHICH IS A CIP OF 08/802,667 02/19/97
WHICH IS A CIP OF 08/797,420 02/10/97

FOREIGN APPLICATIONS***
VERIFIED

none AH

FOREIGN FILING LICENSE GRANTED 01/22/98

Foreign priority claimed
35 USC 119 conditions met

☐ yes ☒ no
☐ yes ☒ no

AS
FILED

STATE OR
COUNTRY
CA

SHEETS
DRWGS.
8

TOTAL
CLAIMS
17

INDEP.
CLAIMS
1

FILING FEE
RECEIVED
\$770.00

ATTORNEY'S
DOCKET NO.
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Verified and Acknowledged

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CENTRAL COAST PATENT AGENCY

TITLE

CALL CENTER APPARATUS AND FUNCTIONALITY IN TELEPHONY

U.S. DEPT. OF COMM./PAT. & TM—PTO-436L (Rev. 12-94)

PARTS OF APPLICATION
FILED SEPARATELY

NOTICE OF ALLOWANCE MAILED

Applications Examiner

CLAIMS ALLOWED

Total Claims

Print Claim

Assistant Examiner

ISSUE FEE

Amount Due

Date Paid

DRAWING

Sheets Drwg.

Figs. Drwg.

Print Fig.

Label
Area

Primary Examiner

PREPARED FOR ISSUE

ISSUE
BATCH
NUMBER

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